

Jim Doyle Governor

Helene Nelson Secretary

## State of Wisconsin

Department of Health and Family Services

Telephone: 608-266-8922 FAX: 608-266-1096 TTY: 608-261-7798 www.dhfs.state.wi.us

1 WEST WILSON STREET

MADISON WI 53701-0309

P O BOX 309

## **OPEN MEETING NOTICE**

SSI Milwaukee County Advisory Committee Quality Assurance Workgroup Radisson Hotel- Milwaukee West

> 2303 N. Mayfair Road Milwaukee, WI 53226 Thursday, February 24, 2005 10:00 a.m.-12 p.m.

Co-Chairs: Dr. Bruce Christiansen, Dr. Sandra Mahkorn, and David Woldseth

- A. Population analysis—Bruce Christiansen
- B. Clarification of the Goals—Sandy Mahkorn and Ruthanne Landsness
- C. External Advocate—presenter—TBA
- D. Overview of the QI Program—Sandy Mahkorn and Ruthanne Landsness
  - 1. History
  - 2. Data results
- E. Quality Measures and Data Sources—presenters to vary
  - 1. Encounter data
  - 2. External quality review organizations
  - 3. Grievance and appeals
  - 4. MEDDIC-SSI
  - 5. Preventable hospitalizations
  - 6. CAHPS
  - 7. Provider surveys

\*\*\* There is no expectation that we will get through this agenda at one meeting. We will accomplish what we can and schedule future meetings to follow through. At the end of the process, however, we should have covered each of these topics. \*\*\*

**Accessibility:** The meeting is accessible for people with mobility impairments. Handicapped parking and an accessible entrance are available in front of the building, using the main entrance. People needing special accommodations to attend or participate in the meeting should notify the contact person at least five working days prior to the meeting. **Contact Person:** David Woldseth, (608) 266-9248

cc: State Editor, Milwaukee Journal Sentinel

Posted, Capitol Building

Posted, Radisson Hotel-Milw. West, Milw. WI.

State Editor, *The Capital Times* State Editor, *Wisconsin State Journal*